



Form GSOP 1-PIN (04/98)

STATE OF CALIFORNIA
Department of General Services - Office of Procurement

PURCHASE ORDER

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Purchase Order No. Rev. Date
62341 4/28/2009

Supplier No. 797552	Solicitation No. 57322	Delivery Date As Specified	FOB Point Destination	Invoice Terms NET 45
<i>S h T i o p</i> DEPT OF GENERAL SERVICES DIV STATE ARCHITECT 1102 Q STREET, STE 5100 SACRAMENTO, CA 95811		<i>C h a T r o g e</i> DSA HEADQUARTERS C-34 9SAME AS SHIP TO ADDRESS)		
Agency Billing 32505	Agency Purchase Estimate 3131567	Purchase Estimate 67499	Revision 0	
Agency Contact CHALON A GREEN		Phone 916-327-5410	Date Received	

IBM
3565 HARBOR BLVD.
COSTA, CA 92626
Attn: DEBBIE YAMAGATA

Phone: 714-327-5756

Item No.	Quantity	Unit	Commodity Code	Description	Unit Price	Extension
<p><u>TERMS AND CONDITIONS:</u></p> <p>THE ATTACHED STATEMENT OF WORK CONSISTING OF TWO (2) PAGES IS PART OF THIS AGREEMENT.</p> <p>THE FOLLOWING DOCUMENTS ARE INCORPORATED INTO THIS AGREEMENT AND MAY BE VIEWED AT THE WEBSITE LISTED.</p> <p>1. IT General Provisions, GSPD-401IT Revised and Effective 4/12/2007 http://www.documents.dgs.ca.gov/pd/modellang/GPIT0407.pdf</p> <p>2. IT Software License Special Provisions (Effective 01/21/2003) http://www.documents.dgs.ca.gov/pd/modellang/softwarepecial012103.pdf</p>						
1	124	EA	9091-250-0052-8	SOFTWARE SUPPORT & MAINTENANCE IBM FILENET - CONTENT MANAGER LICENSE SUPPORT SUBSCRIPTION	73.9800	9,173.52
2	5	EA	9091-250-0052-8	SOFTWARE SUPPORT & MAINTENANCE IBM FILENET RENDITION ENGINE LICENSE SUPPORT SUBSCRIPTION	1,233.0800	6,165.40
Total Value:						15,338.92

Sales and/or use tax to be extra unless noted above

Buyer <i>Marty Zubeidi</i> MARTY ZUBEIDI	Phone 916-375-4435	BOC Number
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Jon Chert

Department of General Services - Office of Procurement

Form GSOP 2-PIN (04/98)

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<i>Purchase Order No.</i>	<i>Revision</i>	<i>Date</i>	<i>Supplier No.</i>	<i>Supplier Name</i>
62341		4/28/2009	797552	IBM

Item No.	Quantity	Unit	Commodity Code	Description	Unit Price	Extension
<p><u>FOB DESTINATION:</u></p> <p>For the purpose of this award, only FOB Destination will be accepted.</p> <p><u>CHANGE ORDERS:</u></p> <p>This Purchase Order may be amended, modified, or terminated at any time by mutual agreement of the parties in writing. Change orders amending, modifying or terminating the Purchase Order, including any modifications of the compensation payable, may be issued only by the State Procurement Officer. All such change orders shall be in writing and issued only upon written concurrence of the supplier. Termination, as that term is used in this section, does not include termination for default of the supplier.</p> <p><u>STATE CONTRACTS AND PROCUREMENT REGISTRATION:</u></p> <p>This Purchase Order has been registered into the State Contracts and Procurement Registration System (https://www.scprs.dgs.ca.gov). The Registration Number is: eP 1004752</p>						

**Department of General Services
Division of the State Architect**

STATEMENT OF WORK

IBM Filenet Licensing Renewal

This Statement of Work ("Agreement") reflects the services to be provided by IBM, hereinafter referred to as the "Contractor," for the Department of General Services, hereinafter referred to as the "State".

SCOPE

The Contractor will provide IBM Filenet Content Manager and Rendition Engine and twelve (12) months Support. Support will include the following services:

- Services available via phone, email, or web.
- Support Services available during a 5X8 business day (excluding published holidays).
- 1-business-hour response time for critical issues.
- Availability of the most current releases and versions of Filenet including any fixes, patches, or workaround products.

The Contractor's support will help DSA streamline the product support model by providing quick resolution to questions, trouble shooting solutions, and updates that will help lead to the highest application availability possible.

PERIOD OF PERFORMANCE

The term of this Agreement will be twelve (12) months effective the date the Purchase Order is signed, through 1/31/2010.

BILLING INFORMATION

The Contractor shall submit invoices (including the purchase order number) to the following address:

Department of General Services
Division of the State Architect
1102 Q Street, Suite 5100
Sacramento, CA 95811
Attn: Chalon Green (Contract Analyst)

POINTS OF CONTACT

Contractor Primary Contact:

Debbie Yamagata, FN SW Renewals
3565 Harbor Blvd
Costa Mesa, CA, Zip
Ph: (717) 327-5756
Fax: (845) 491-4243
Email: dyamagat@us.ibm.com

State's Primary Contact:

Chalon Green (Contract Analyst)
1102 Q Street, Suite 5100
Sacramento, CA 95811
Ph: (916) 327-5410
Fax: (916) 327-3371
Email: Kathy.kinman@dgs.ca.gov

Please forward renewal notices to the attention of the State's Primary Contact.

TERMINATION

The State shall have the right to terminate maintenance upon delivery of written notice at least thirty (30) calendar days prior to any scheduled renewal date.